

# INSTRUCTIONS FOR BOARDING AT LITTLE ACRES

Please bring this 1 page contract along with proof of vaccines (rabies), toys, treats or whatever you would like to bring along for your pets stay. Keep the INSTRUCTIONS page for yourself as a reminder.

Raised cots are provided (for overnight stays only), however you may bring a blanket or bed as well. I do not need water bowls, food bowls are welcome. Please have your dog on a NON-retractable leash if possible, when unloading. FOR DAY CARE ONLY: Bring something for your dog to lay on.

Please bring extra food just in case. Bring food in the original bag, box, tote, zip lock bags or a bin. Do not put dog food in plastic bags that do not seal. Label your dog's food.

Text me or call me with an exact drop-off time **the day before you are scheduled to arrive** and PLEASE be on time. **Please indicate an exact pick-up time on the contract.** My property is gated so arriving on time is crucial. **If you are 15 minutes or more late from your specified drop off or pick up time a \$25 late fee applies.**

Verify that the dates on the contract are correct for your dog's stay, call or text me ASAP if they are not. Texting is the easiest, fastest way to contact me. Please tell me who you are if you text me.

**Picking up and dropping off can be made from 7:00am to 11:00am or 4:00pm to 7:00pm with an exact time. I close at 7:00PM. Holiday times can vary so please ask. Minimum stay of 3 business days over Holidays.**

Time exceptions can be made on a case-to-case basis. **I do not have half day charges.**

## CANCELLATION POLICY:

If you are booked for 2 or more days, half of the total boarding price is due within 7 days from the date booked to hold your reservation. This is **NON-REFUNDABLE** if you cancel at any time. You can drop a check in my drop box on the gate post (payable to Little Acres), cash, Venmo or mail a check. Your reservation will not be honored if I do not receive money within 7 days from your booking date.

**\* Half amount due is \$ 0.00 - Due by:** \_\_\_\_\_

**\*\*A current rabies vaccine is the only vaccine I require however, please bring all current vaccine records if your dog has more than just rabies. I need paper proof; your vet can provide that if you do not have a copy. Please make a copy of the vaccine papers so I can keep them on file.\*\***

Please read the contract carefully, initial every spot and sign and date the final page.

**CASH, VENMO (@Littleacres40, between friends only) or LOCAL CHECK IS THE ONLY PAYMENT METHOD I ACCEPT. BALANCE IS DUE WHEN YOU PICK UP. IF USING VENMO USE 'BETWEEN FRIENDS'.**

**There are 2 driveways for boarding, 1843 & 1839 170<sup>TH</sup> Avenue (aka ENTRANCE #2). When you tell me a drop off time I will specify which entrance to use at drop off.**

Thank you. Please remember to write a review on my Facebook page or Google page.

# LITTLE ACRES PET GROOMING AND BOARDING

## REPEAT CUSTOMER AGREEMENT

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Cell phone: \_\_\_\_\_

Pets Name: \_\_\_\_\_

Breed: \_\_\_\_\_ Spay/Neuter: \_\_\_\_\_

Color: \_\_\_\_\_ Age: \_\_\_\_\_

New/Different instructions than original agreement:

Amount of food: \_\_\_\_\_ How often: \_\_\_\_\_

**Kennel Price: \$ .00 Per Business Day Total: \$ 0.00 (cash/venmo/check)**

PERMISSION TO LET YOUR DOG PLAY WITH OTHER DOGS: YES / NO

LITTLE ACRES IS NOT LIABLE FOR INJURIES DUE TO ROUGH PLAY \_\_\_\_\_ (INITIAL)

\$50.00 FEE WILL BE ADDED IF YOUR DOG RUINS THE DOOR FLAPS: \_\_\_\_\_ (INITIAL)

### GROOMING SERVICES:

\_\_\_\_\_ Nail Trim \$ 20.00 per dog

\_\_\_\_\_ Ear Cleaning \$ 15.00

CHECK IN: \_\_\_\_\_ TIME: \_\_\_\_\_

CHECK OUT: \_\_\_\_\_ TIME: \_\_\_\_\_

**HOURS ARE 7:00-11:00 AM AND 4:00-7:00 PM. I CLOSE AT 7:00 PM EVERY NIGHT**

**\*\*\*YOU WILL BE CHARGED FOR ALL DAYS RESERVED EVEN IF YOU PICK UP EARLY\*\*\***

SIGN: \_\_\_\_\_

DATE: \_\_\_\_\_

**By signing this repeat customer agreement, you still abide by the original signed Boarding Contract.**